

TERMS & CONDITIONS

1. **TERMS:** 2% - 10 Days **OR** NET 30 days on **approved accounts only**.
2. Freight pre-paid with a minimum order of \$5000. Net (Continental U.S.A. only) **OR** F.O.B. warehouse – Plattsburgh, NY 12901
3. Return shipments **MUST** have written authorization prior to return; and shall be subject to a re-stocking charge of 25%.
Unit MUST be returned in the original carton and packing.
4. If a shipment is lost or damaged in transit, the purchaser should make his claim directly to the carrier. Careful inspection should be made of the shipment as soon as it arrives and visible damage should be noted on the carrier's receipt, and the purchaser must call a representative of that carrier at once without further unpacking.

MANUFACTURERS LIMITED WARRANTY

MVP Group Corporation (Jet-Tech) hereby warrants all new warewashers bearing the name "JET-TECH" and installed within the United States of America to be free from defects in material or workmanship, under normal and regular usage and operation, for a period of one (1) year following the date of **original** installation, (unless specified otherwise) but in no event can exceed eighteen (18) months from the date of shipment from the factory.

Exception: 1. Model F-14 • 90 days labor & 1 yr. parts. Please see details below.

If a defect in material(s) or workmanship is detected, or found to exist within the stated period above, MVP Group Corporation, at its sole discretion, shall either repair or replace any original equipment manufacturers part which has proven to fail within the machine; providing that the equipment has not been altered or tampered with in any manner, has been installed correctly as per the owner's manual, and maintained and operated in complete accordance with this manual.

The labor cost to repair or replace any part proven to be defective, as per above clause(s), shall be covered by MVP Group Corporation within the United States of America; provided that: prior authorization for this labor was approved, the service work was performed by an authorized Jet-Tech service agency; and that this agency installed an original and genuine Jet-Tech part in the machine. Any repair work performed by a non-authorized service depot remains the sole responsibility of the user, and MVP Group Corporation will not be held responsible. The installation of any generic part will not be valid; and therefore voids this warranty. All authorized labor coverage shall be limited to regular hourly rates only. Any supplemental hourly rates or charges, such as week-ends, or emergency premiums remain the responsibility of the user. MVP Group Corporation hereby states that: charges for warranty travel time shall be limited to a round-trip total of two (2) hours **OR** round-trip mileage up to a maximum of one hundred (100)miles. Any charges exceeding those stated herein must have prior authorization by the factory; or will not be accepted by the manufacturer.

Exceptions to above warranty are: (A) Damages resulting from shipping, handling, or abuse, (B) Incorrect installation and/or connections, (C) Adjustments or calibrations of any components, (D) Faults due to lack of regular maintenance or cleaning of any internal part(s), (E) Replacement of any wearable items such as: glasswasher curtains, or peristaltic squeeze tubings, or gaskets, (F) Excessive lime, mineral, alkali or hard water conditions (in excess of 6 grains) and (G) Poor results due to: use of an incorrect type of detergent (for non-commercial type applications), and excessive or inadequate water temperature(s) or pressure conditions.

MVP GROUP CORPORATION STATES THAT THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, THAT ARE NOT SET FORTH HEREIN. MVP GROUP CORPORATION SHALL ASSUME NO OTHER RESPONSIBILITY, EITHER DIRECT OR NON-DIRECT, OR BE LIABLE FOR ANY OTHER OR ADDITIONAL LOSS OR DAMAGE WHETHER BEING DIRECT OR CONSEQUENTIAL, AS A RESULT OF ITS EQUIPMENT.



MVP GROUP CORPORATION

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In line with our continuing policy on research and product development, we reserve the right to alter specifications and prices without notice.